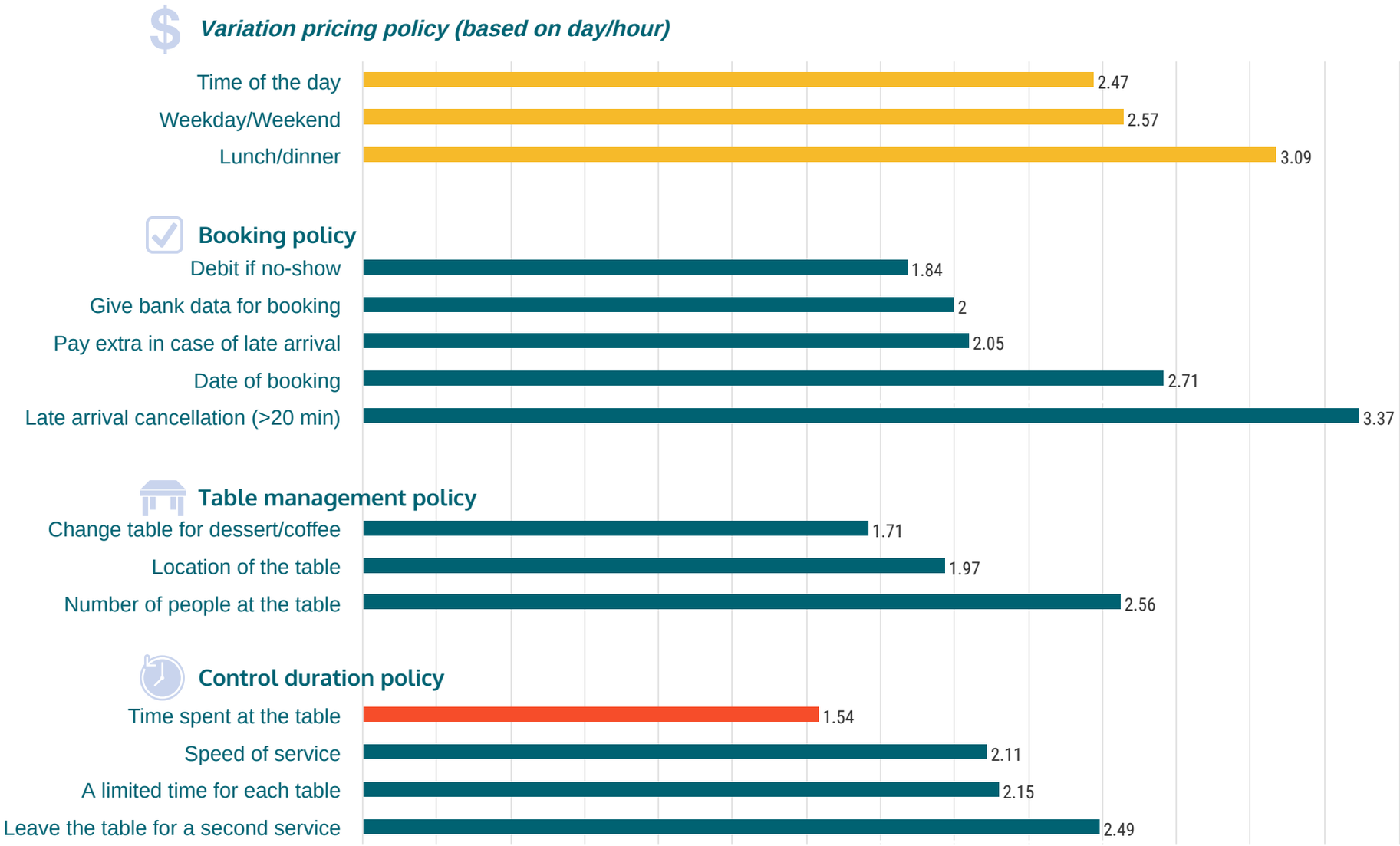
Perceived Fairness of Revenue Management Practices in Restaurants

(Mean - scale 1 to 5, 1 = most unfair, 5 = least unfair)



Source: Ecole hôtelière de Lausanne